ABSTRACT OF THE DISCLOSURE

[0051] A web-based common use terminal, e.g. a kiosk of an item delivery and retrieval system utilizing a web connection with one or more web servers for respective delivery service providers with any desired number of applications being separately run, depending upon the needs of a user. In a preferred embodiment, four discrete application including package pick-up, package exchange, buying postage, and club type delivery and pick-up of discrete items, are hosted while using the same system hardware.